

# HUBUNGAN KOMUNIKASI TERAPEUTIK PERAWAT DENGAN RASA PERCAYA (*TRUST*) KLIEN TERHADAP PERAWAT DI RUANG ALAMANDA RSUD SLEMAN YOGYAKARTA

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## INTISARI

**Latar belakang :** Komunikasi sangat penting untuk hubungan perawat dengan klien. Dengan memberikan teknik komunikasi yang tepat, maka klien dapat dengan mudah bersikap kooperatif terhadap pelayanan kesehatan yang diberikan, sehingga komunikasi merupakan jaminan keberhasilan perawatan klien. Komunikasi dalam keperawatan disebut komunikasi terapeutik yaitu komunikasi yang dilaksanakan untuk terapi dan membina hubungan saling percaya antara klien dan perawat dalam proses kesembuhan klien.

**Tujuan Penelitian :** Diketuinya hubungan antara komunikasi terapeutik dengan rasa percaya klien terhadap perawat di bangsal Alamanda Rumah Sakit Umum Daerah (RSUD) Sleman Yogyakarta.

**Metode Penelitian :** Penelitian ini menggunakan metode penelitian *deskriptif korelasi* dengan pendekatan *cross-sectional*. Lokasi penelitian di RSUD Sleman Yogyakarta, Populasi dalam penelitian ini adalah seluruh pasien di ruang Alamanda RSUD Sleman Yogyakarta. Sampel penelitian diambil dengan teknik *accidental sampling* berjumlah 166 responden. Data diambil menggunakan kuesioner. Analisis data menggunakan *chisquare*.

**Hasil Penelitian :** komunikasi terapeutik baik dan rasa percaya positif sebanyak 58 orang (34,9%), komunikasi terapeutik baik dan rasa percaya negatif sebanyak 12 orang (7,2%), Berdasarkan analisis *Chi-Square* diperoleh hasil nilai  $p=0,001$  artinya lebih kecil dari pada nilai taraf kesalahan yaitu 0.05 sehingga  $H_0$  ditolak dan  $H_a$  diterima sehingga ada hubungan antara komunikasi terapeutik perawat dengan rasa percaya klien terhadap perawat. Nilai koefisien korelasi 0,276 dengan kekuatan hubungan rendah.

**Kesimpulan :** Adahubungan antara komunikasi terapeutik perawat dengan rasa percaya klien terhadap perawat di ruang Almanda RSUD Sleman Yogyakarta.

**Kata Kunci :** Komunikasi Terapeutik, Rasa percaya, Klien.

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**NURSE THERAPEUTIC COMMUNICATION RELATIONS WITH  
TRUST CLIENT OF NURSES IN THE ROOM ALMANDA RSUD  
SLEMAN YOGYAKARTA**

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**ABSTRACT**

**Background:** Communication is very important for the nurse relationships with clients. By providing appropriate communication technique, the client can easily be cooperative to health care that is given, so that communication is a guarantee of the success of client care. Communication in nursing called therapeutic communication is carried out for therapeutic communication and foster a trusting relationship between the client and the nurse in the healing process of the client.

**Objective:** Knowing the relationship between therapeutic communication with clients confidence to nurse in bangsal Almanda Rumah Sakit Umum Daerah (RSUD) Sleman Yogyakarta.

**Methods:** This study used a descriptive research method correlation with cross-sectional approach. research sites to RSUD Sleman Yogyakarta, The population in this study were all patients at the space Almanda RSUD Sleman Yogyakarta. Samples were taken with accidental sampling technique totaling 166 respondents. The data were taken using a questionnaire. Data analysis using chi square.

**Result:** good therapeutic communication and confidence positive in 58 (34.9%), therapeutic communication and confidence both negative as many as 12 people (7.2%), Based on the analysis of the results obtained Chi-Square  $p = 0.001$  means more small value of the standard error is 0.05 so  $H_0$  is rejected and  $H_a$  is accepted that there is a relationship between therapeutic nurse communication with client confidence to nurse. Correlation coefficient 0.276 with low relationship power.

**Conclusion:** There is a relationship between therapeutic nurse communication with client confidence to nurse in the room Almanda RSUD Sleman Yogyakarta.

**Keywords:** Therapeutic Communication, Confidence, Client.

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